

Duty of Candour Report

The Beauty Doctor JS Limited

Year ending 21/12/2023

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisation learns how to improve for the future.

This document describes how our healthcare services have operated the duty of candour and how our document complies with our obligations in Scotland.

This short report details the time between 1/1/2023 – 31/12/2023. The information contained in this report is also shared with Healthcare Improvement Scotland.

How many incidents happened to which the duty of candour applies?

In the time between 1/1/2023 – 31/12/2023, there have been no incidents to which the duty of candour applies.

Our policies, procedures and learning

A duty of candour policy is in place and regularly reviewed. We have an obligation to monitor and report duty of candour incidents.

When an incident occurs in the service where duty of candour applies, Dr Joanna Speedie will review the incident and decide what further action is necessary. Healthcare Improvement Scotland may be notified.